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Care and Maintenance

Everyday Cleaning

For everyday cleaning, we recommend using a damp cloth and mild detergent* to maintain your Talostone® Natroccia® bench tops. Rinse thoroughly with clean water before drying with a soft, clean microfibre cloth using round, circular motions.

All natural stone is porous and susceptible to stains, especially delicate marbles or lighter colours in general. We strongly recommend using coasters, especially for any drinks containing citrus or alcohol, to prevent the risk of permanent ring marks or etching. Wipe up any spills or residue from your bench top surface as soon as possible with a soft cloth or kitchen paper. Clean spill area with mild detergent to neutralise and rinse thoroughly.

Talostone® does not recommend using abrasive cleaners or pads on Talostone® Natroccia® surfaces as these could damage the surface finish and/or reduce the surface shine.

Please do not leave soapy water sitting on your Talostone[®] MinQ[®] Zero surfaces as caustic soda and other ingredients used in various soaps and dish washing liquids may erode the surface finish and damage the stone over time. Place protective mats under washed dishes and drying racks, rinse sink and tap surround with clean water after every use and dry area thoroughly using a soft clean cloth.

Deep Cleaning

Talostone® recommends thoroughly cleaning your Talostone® Natroccia® surfaces on a semi-regular basis to keep them looking as-new.

For a deep clean, we recommend using a soft cloth or non-abrasive sponge and a bar of regular soap. Wet the cloth and rub it on the surface of the soap before applying to the Talostone® Natroccia® surface. Clean your bench top using small, circular motions whilst applying medium pressure before rinsing thoroughly with clean water. Dry using circular movements, with a clean and dry microfibre cloth.

Stubborn or Hard Stains

If a stain is unnoticed and accidentally left for an extended period of time, it may become dry and difficult to clean. We recommend spraying the affected area with warm soapy water or mild neutral detergent and leaving it for 5 minutes. Once the dried residue becomes soft, it can be removed with a soft cloth.

Cleaning Agents to Avoid

Avoid any cleaning products which may contain acids as these may erode the sealant and damage the stone. Please read labels carefully on any cleaning product before use to ensure they do not contain any acidic ingredients such as alcohol, lemon or vinegar. As Talostone® Natroccia® include a variety of natural products, chemical resistance levels also vary but strong chemicals or solvents may still permanently damage any stone. We do not recommend the use of any strong caustic chemical cleaners. If your Talostone® Natroccia® surface is accidentally exposed to such chemicals, rinse the area immediately with clean water and mild detergent to neutralise the effect.

Honed and Textured finishes

As the surface texture on honed, sand blasted, flamed and leathered finishes are significantly different in relation to shine, glossy substances such as water marks, finger prints and product residue tend to be more visible on these surfaces.

Streaking is usually the result of water or cleaning products being left to dry on its own accord which, when dry, will show up as a different finish from the Talostone[®] Natroccia[®] bench top when reflected by light.

These surfaces traditionally require more daily maintenance than polished finishes as there is more surface area. Marks, stains and other signs of daily living may show more easily on these surfaces. Most marks or stains can be removed using non-abrasive cleaning procedures mentioned above.

Heat Tolerance

All Talostone® Natroccia® products are natural stone and therefore have excellent heat tolerances, especially granites and quartzites. However, as with all stone surfaces, any sudden or rapid temperature change can cause thermal shock. Thermal shock may result in discolouration, cracks, chipping or other damage to the stone so we strongly advise against hot pots, pans or plates being placed directly onto the surface.

Scratch Resilience

As Talostone® Natroccia® include a variety of products, scratch resistance and durability may vary between the different colours in our collection. One thing that is certain however, is that none of the surfaces are indestructible and any stone can be damaged by hard or sharp objects. We strongly recommend the use of cutting boards to avoid damage to your Talostone® Natroccia surface.

Sealing

Your stonemason should have already sealed your Talostone® Natroccia® surfaces during the fabrication and installation. However, Talostone® recommends re-sealing your Talostone® Natroccia® natural stone surfaces at least every 6-12 months (especially for lighter colours). Please contact your stonemason for recommendations regarding sealing product options. Refer to the product manufacturers instructions and recommendations for further information.

For more information or further assistance, please contact Talostone® on 02 8783-0600 or at info@talostone.com.au

*Please reach out to our Head Office for advise on the best detergents for your selected stone.