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# Care and Maintenance

# **Everyday Cleaning**

For everyday cleaning, we recommend using a damp cloth and mild detergent\* to maintain your Talostone® Natroccia® bench tops. Rinse thoroughly with clean water before drying with a soft, clean microfibre cloth using round, circular motions.

All natural stone is porous and susceptible to stains, especially delicate marbles or lighter colours in general. We strongly recommend wiping up any spills or residue from your bench top surface with a soft cloth or kitchen paper as soon as possible.

If further cleaning is needed, apply a spray of mild detergent and leave for 2-3 minutes before rinsing thoroughly and drying.

Talostone® does not recommend using abrasive cleaners or pads on Talostone® Natroccia® surfaces as these could damage the surface finish and/or reduce the surface shine.

# Deep Cleaning

Talostone® recommends thoroughly cleaning your Talostone® Natroccia® surfaces on a semi-regular basis to keep them looking as-new.

For a deep clean, we recommend using a soft cloth or non-abrasive sponge and a bar of regular soap. Wet the cloth and rub it on the surface of the soap before applying to the Talostone® Natroccia® surface. Clean your bench top using small, circular motions whilst applying firm pressure before rinsing thoroughly with clean water. Dry using circular movements, with a clean and dry microfibre cloth.

Alternatively, you can also use our Talostone® Cream Cleanser\*\* for a deep clean, simply follow above procedures.

#### Stubborn or Hard Stains

If a stain is unnoticed and accidentally left for an extended period of time, it may become dry and difficult to clean. We recommend spraying the affected area with warm soapy water and leaving it for 5 minutes. Once the dried residue becomes soft, it can be removed with a soft cloth. If the stain proves to be stubborn, Talostone® Cream Cleanser\*\* and a damp cloth may be used. Please apply the cleaning cream to the cloth rather than directly onto the surface.

<sup>\*</sup>Please reach out to our Head Office for advise on the best detergents for your selected stone.

<sup>\*\*</sup>Talostone® Cream Cleanser can be purchased from out website. www.talostone.com.au





#### Honed and Textured finishes

As the surface texture on honed, sand blasted, flamed and leathered finishes are significantly different in relation to shine, glossy substances such as water marks, finger prints and product residue tend to be more visible on these surfaces.

Streaking is usually the result of water or cleaning products being left to dry on its own accord which, when dry, will show up as a different finish from the Talostone<sup>®</sup> Natroccia<sup>®</sup> bench top when reflected by light.

These surfaces traditionally require more daily maintenance than polished finishes as there is more surface area. Marks, stains and other signs of daily living may show more easily on these surfaces. Most marks or stains can be removed using non-abrasive cleaning procedures mentioned above.

### Heat Tolerance

All Talostone® Natroccia® products are natural stone and therefore have excellent heat tolerances, especially granites and quartzites. However, as with all stone surfaces, any sudden or rapid temperature change can cause thermal shock. Thermal shock may result in discolouration, cracks, chipping or other damage to the stone so we strongly advise against hot pots, pans or plates being placed directly onto the surface.

#### Scratch Resilience

As Talostone® Natroccia® include a variety of products, scratch resistance and durability may vary between the different colours in our collection. One thing that is certain however, is that none of the surfaces are indestructible and any stone can be damaged by hard or sharp objects. We strongly recommend the use of a cutting board to avoid damage to your Talostone® Natroccia surface.

# Cleaning Agents to Avoid

As Talostone® Natroccia® include a variety of natural products, chemical resistance levels also vary but strong chemicals or solvents may still permanently damage any stone. We do not recommend the use of any strong caustic chemical cleaners. If your Talostone® Natroccia® surface is accidentally exposed to such chemicals, rinse the area immediately with clean water to neutralise the effect.

# Sealing

Your stonemason should have already sealed your Talostone® Natroccia® surfaces during the fabrication and installation. However, Talostone® recommends re-sealing at least every 12 months (especially for lighter colours). Please contact your stonemason for recommendations regarding sealing product options. Refer to the product manufacturers instructions and recommendations for further information.

For more information or further assistance, please contact Talostone® on 02 8783-0600 or at <a href="mailto:info@talostone.com.au">info@talostone.com.au</a>