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97 Jedda Road, Prestons NSW Australia 2170

#### **Care and Maintenance**

# **Everyday Cleaning**

Because all Talostone® surfaces are high in density and low in porosity, normal cleaning with a damp cloth and mild detergent is all that is required to maintain your Talostone® bench tops. Just be sure to rinse thoroughly after with clean water before drying off with a soft, clean microfibre cloth using round, circular motions.

Whenever possible, we recommend wiping up any spills on your bench top surface with a soft cloth or kitchen paper while the spills are still damp. If further cleaning is needed, apply a spray of mild detergent and leave for 2-3 minutes before rinsing thoroughly and drying.

We do not recommend using abrasive cleaners or pads on Talostone® surfaces as these could damage the surface finish and/or reduce the surface shine.

## Deep Cleaning

We recommend thoroughly cleaning your Talostone® surfaces on a regular basis to keep them looking as-new.

For a deep clean, we recommend using a soft cloth or non-abrasive sponge and a bar of regular soap. Wet the cloth and rub it on the surface of the soap before applying it to the Talostone® surface. Clean your bench top using small, circular motions whilst applying firm pressure before rinsing thoroughly with clean water and dry using circular movements with a clean, soft microfibre cloth.

Alternatively, you can also us our Talostone® Cream Cleanser\* for a deep clean, simply follow above procedures.

#### Stubborn or Hard Stains

If a stain is unnoticed and accidentally left for an extended period of time, it may become dry and difficult to clean. We recommend spraying the area with warm water and leaving it for 5 minutes. Once the dried residue becomes soft, it can be removed with a dry, soft cloth. If the stain proves to be stubborn, Talostone® Cream Cleanser\* and a damp cloth may be used, following the above mentioned procedures. Please apply the cleaning cream to the cloth rather than directly onto the surface.

\* A complimentary Talostone® Cleaning Kit, which includes our Cream Cleanser, will be sent directly to customers who complete the Talostone® online Warranty Registration Form. Further stock can also be purchased from out website. www.talostone.com.au

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### Matte and Leather honed finishes

As the surface texture on the Matte and Leather Honed finishes are significantly different in relation to shine, glossy substances such as water marks, finger prints and product residue tend to be more visible on these surfaces.

Streaking is usually the result of water or cleaning products being left to dry on its own accord which, when dry, will show up as a different finish from the Talostone bench top when reflected by light.

Matte and Leather Honed surfaces traditionally require more daily maintenance than polished finishes. With a Leather Honed or Honed finish, there is more surface area so marks, stains and other signs of daily living will show more easily on these surfaces. Most marks or stains can be removed easily using non-abrasive cleaning products mentioned above.

#### Heat Tolerance

Talostone® engineered stone contains natural quartz which allows the surface to tolerate brief exposures to moderately warm temperatures. However, as with all stone surfaces, any sudden or rapid temperature change can cause thermal shock, discolouration or damage so we strongly advise against hot pots, pans or plates being placed directly on the surface.

#### Scratch Resilience

Because all Talostone® surfaces are engineered, they are highly scratch resistant and durable. However, the surface is not indestructible and any stone can be damaged by metal or other sharp objects. We strongly recommend the use of a cutting board to avoid damage to your Talostone® surface.

## Cleaning Agents to Avoid

All Talostone® surfaces are engineered to the highest chemical resistance levels available but strong chemicals or solvents may still permanently damage the slab. We do not recommend the use of any strong caustic chemical cleaners. If your Talostone® surface is accidentally exposed to such chemicals, rinse the area immediately with clean water to neutralise the effect.

For more information or further assistance, please contact Talostone® on 02 8783-0600 or at <a href="mailto:info@talostone.com.au">info@talostone.com.au</a>